

# MIDWEST ORTHOPAEDICS *at* RUSH

In touch with your care

## **Midwest Orthopaedics at Rush Outcomes Program**

Midwest Orthopaedics at Rush is committed to providing you with the highest quality care. As a part of that commitment, we ask for your participation with our electronic forms and videos. It is essential that we have your correct email address and that you respond promptly when you receive them. There are several different items you can expect to receive via email over the course of your care with us.

### **Intake Forms**

These forms (i.e. Consents, Registration, Health History) are assigned to upcoming appointments. If possible, we ask that you complete these forms at home before your visit to ensure a faster, and more efficient, check-in process. If you are unable to complete these forms at home, you will have the opportunity to complete these forms in the office on an iPad. Our patients tell us it is easier to fill out the forms on a computer, rather than an iPad. If at all possible, we request that you complete the forms before you come to the office, to avoid delays when you arrive.

### **Patient Satisfaction Surveys**

We are committed to providing the best care experience for our patients. You may receive an email survey after your visit to our office. We ask that you take some time to complete the survey, and share your thoughts about your experience with our office.

### **Educational Videos**

You may receive an educational video. The topics vary from information regarding an upcoming surgical procedure to information regarding common health concerns such as smoking and healthy weight. These are assigned based on information captured in our history intake form.

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## Clinical Outcomes Forms

### ● What are clinical outcomes?

Clinical outcomes measure the results of a treatment or intervention. In orthopedics, we measure your improvement by looking at things like pain level, movement, or quality of life after your surgical procedure or other treatment.

### ● How does this involve me as a patient?

The success of our outcomes program depends on your participation. You will periodically receive an email from us with a brief questionnaire about your health. Your response to the questionnaire enables us to track your progress over the short and long term, or before and after a treatment or surgical procedure. This helps your physician stay in touch with your results. It also helps us track our clinical outcomes to measure the quality of care we provide and how our patients do over time.

### ● What do I need to do?

As a new patient, you will be asked to fill out some baseline questionnaires. You will then receive some of the same questionnaires at specified times or at follow-up visits to compare your improvement over time.

If you are scheduled for surgery, you may also be assigned additional questionnaires to be completed before your procedure. Then, at a few specific times, you'll receive the same questionnaires via email to complete. We ask that you respond to this questionnaire each time you receive it to track your results at periodic intervals.

### ● Why is the orthopedics outcomes program important?

Our goal is to provide exceptional orthopedic care to you and all of our patients. Clinical outcomes enable us to measure the quality of care delivered. This information helps us identify what factors affect outcomes and enables us to continuously improve our care delivery.

## Information Security

We are always working to ensure that your information is secure. We follow all federal guidelines for patient privacy. All patient information is protected in accordance with HIPAA rules for storing electronic data on secure servers. Your email address will never be shared for any reason other than the purpose of our relationship with you regarding your health care.

**Your participation with our online forms will allow us to deliver the best possible care to you and all of our patients. Thank you for allowing Midwest Orthopaedics at Rush to be a part of your health care.**

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